



# RevenueSense™ Utility Billing

## RevenueSense

Tax Assessment  
and Billing

Utility Billing

Permits, Inspections  
and Licensing

Personal Property

Motor Vehicle  
and Excise Items

Miscellaneous Billing

Accounts Receivable  
and Cash Collection

Tax Title and Tax Lien

## Centralized and customizable utility billing system

**RevenueSense™ Utility Billing** provides an easily accessed centralized information system for all utility customers, GIS integration and customized billing schedules. The system helps improve cash flow, reduces paperwork and manual efforts for employees and provides enhanced services to customers.

### Centralized Information for Accurate Answers

Operating as a centralized property and name model, Utility Billing allows all information recorded by various departments to be easily displayed. With a single point of reference and a common knowledge base for all customer transactions, staff can quickly locate information and provide accurate answers to customers.

### One System Manages Multiple Meters

Utility Billing can handle a wide range of metering services, including water, sewer, storm water, electric and gas. The system also handles various types of meters and devices, both active and inactive. You can manage meter inventory and preventive maintenance, as well as conduct a complete meter/device history of location, maintenance and service data online. Performance analysis and GIS integration also allow you to determine the condition of meters and devices.

RETAIN THIS PORTION FOR YOUR RECORDS

<b>GOTHAM CITY</b> WATER AND SEWER DIVISION POST OFFICE BOX 555555 GOTHAM CITY XX 11111	Billing Information (655)555-5555 OFFICE HOURS 9:00am to 4:30pm	ACCOUNT NO. 11146661 BILLING DATE 6/27/2003 DUE DATE 07/31/03 SERVICE ADDRESS 23 VESPER ST
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00 O.R. BEFORE 07/31/03 -25.90

TRANSACTION THRU PERIOD	AMOUNT
PREVIOUS BALANCE	-90.10
PAYMENTS THROUGH 06/24/2003	0.00
ADDITIONAL PAYMENTS THROUGH 06/26/2003	0.00
INTEREST AS OF 07/31/2003	0.00
BALANCE FORWARD	-90.10

MOVING? PLEASE CALL 781-314-3889 IN ADVANCE

SERIAL#	READING#	CONSUMPTION	NO of Days	Current Bill Date	Usage/Limit	AMOUNT	
189920	1504 Actual	05/13/2003	13	98			
	Current				Water Usage (3 - Wastewr)	1,200	23.52
	1503 Actual	05/13/2003	0	98			
	Reading Error				Water Usage (3 - Wastewr)	1,200	40.58
189921	1504 Actual	02/06/2003	3	83			
	1504 Actual	11/30/2002	39	112			
	1498 Actual	07/22/2002	30	81			
	1498 Actual	09/03/2002	10	94			

Sub-Total 64.20  
Total -26.90

### Integrated GIS System and Multimedia Links

The system's integrated GIS capabilities allow you to easily manage, display and update data with helpful multimedia links. Display high-low water consumption analysis on a property map. Design new routes on the map and upload the data automatically. Analyze services by geographical area. Lay out work orders and complaints on a network map.

### A Single Account for Multiple Meters

Under a single account number, the system can manage information from multiple meters and reading devices, providing fast answers to customer inquiries. Compound meters, ERTs, water and sewer meters, sprinklers, etc., are easily incorporated into the system. Most handheld scanners can also be used to conduct utility meter readings.

### Customized Billing System

The system's ability to manage flexible rate structures allows multiple services to be assigned to multiple meters or devices. Using this information, you can send utility bills on a flexible schedule. Bills can be sent monthly, quarterly or semi-annually. Or, you can bill on varying schedules, such as billing quarterly for residential, monthly for commercial and semi-monthly for industrial. You determine the billing cycles and the system takes it from there.



## About UniFund®

UniFund® LLC has over a decade of experience in providing highly functional and operational financial information solutions to over 300 local governments and K-12 school systems. Our revolutionary Target of Peak Performance™ needs analysis, easy-to-use Microsoft® Windows®-based BudgetSense® and RevenueSense™ software, and responsive support services deliver superior solutions for meeting the needs of dynamic operating environments.

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# RevenueSense™ Utility Billing

## Complete Mailing Flexibility

Mailing indexes allow you to develop a customized schedule for mailing utility bills. Third parties can be designated for elderly citizens and multiple owners. Alternate addresses of seasonal residents can also be input into the system and scheduled for off-season billing.

## RevenueSense Utility Billing

- Single point of entry for service requests, billing information, pay arrangements, contacts, etc.
- Complete history of ownership/occupant/tenant, billing, payment and credit
- Bills and notices mailing index for seasonal residents and third parties
- Scheduled move-in/move-out readings of utility usage
- Reading estimates and analysis of seasonal averages
- Complete service call and work order history
- Total data management with complete audit trail and no duplication
- GIS integration and multimedia capabilities for automatic data uploading, route and building visualization, and full imaging of plans, images, etc.
- Flexible scheduling of billing cycles and unlimited billing history

## About RevenueSense

RevenueSense is a Microsoft Windows -based suite of modules designed to improve efficiencies in municipal revenue and collection functions. Set in a SQL server environment, RevenueSense provides easy integration with Microsoft Outlook and Microsoft Office Professional functions like Excel and Word, and includes optional modules for Web-based information processing.

## For More Information

Contact us by phone or e-mail to schedule an online, interactive demo over the Web.

